

Terms of Service

Last Updated: 09 July 2025

Welcome to **ClosetLoop**. By using our website, you agree to the following terms. Please read them carefully.

1. Acceptance

By checking the box during signup or using ClosetLoop in any way, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service and our Privacy Policy. If you do not agree with any part of these terms, **please do not use ClosetLoop**.

2. Eligibility

- You must be at least **18 years old** and legally capable of entering into binding contracts under Indian law.
 - User accounts are personal and **must not be shared** with others.
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3. User Responsibilities

Sellers / Renters:

- You affirm that all items listed are **legal, authentic, and accurately described**.
- You agree not to list counterfeit, prohibited, or stolen items.

Buyers / Rentees:

- You agree to **make timely payments** and **return rented items in the same condition** as received.

Prohibited Conduct:

- You may **not engage in** any of the following:
 - Fraudulent activity
 - Listing counterfeit or illegal goods
 - Harassment, abuse, or spam
 - Any behavior that violates applicable Indian laws
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4. Transactions

- ClosetLoop is a **neutral marketplace platform**. We **facilitate connections** between users but do not guarantee transactions.
 - All transaction terms (rental duration, delivery, returns, payments) are agreed upon directly between users.
 - ClosetLoop is **not responsible for disputes**, non-delivery, or damaged goods. However, we may assist in mediating disputes **at our sole discretion**.
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5. Fees

- Any **transaction or service fees** charged by ClosetLoop will be **clearly disclosed** before checkout.
 - You are responsible for **third-party payment processor fees** (e.g., Stripe, Razorpay, PayPal).
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6. Content License

By uploading any content (e.g., images, product descriptions), you grant ClosetLoop a **non-exclusive, worldwide, royalty-free license** to use, display, and reproduce that content for operational and marketing purposes.

7. Account Suspension / Termination

We reserve the right to **suspend or terminate your account** without notice if:

- You violate these Terms
 - Engage in fraudulent, illegal, or harmful activities
 - Pose a risk to the safety or trust of the ClosetLoop community
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8. Disclaimers

- All items on ClosetLoop are provided **"as-is"**.
 - ClosetLoop **does not guarantee** the quality, safety, legality, or accuracy of any listing.
 - Use of the platform is at your **own risk**.
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9. Governing Law

These Terms are governed by the laws of **India**. Any disputes will be resolved exclusively in the courts of **[Your City, India]**. (e.g., New Delhi, Mumbai, etc.—please confirm your preferred city for disputes.)